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PA PΙ L9 PI ΑI DETD ANSWER 8 OF 13 USPATFULL email attachment file with a messaging interface that Carmel Connection, Inc., Fremont, CA, United States (U.S. corporation) US 1997-853290 19970509 (8) US 5974449 19991026 US 5974449 19991026 access the message presented in the web page simply by launching the as an attachment file. This permits an intended recipient to within an HTML file which is included with the notification message 1158 to the message included in the web page. The URL is included pointer 1156 is a universal resource locator (URL) that points In the presently preferred embodiment of the present invention,

DETD email account and access to the Web through a web browser. provides a web browser. with a messaging interface such as a computer having a web browser 1736 access the message such as digitized audio message 1718, presented in an attachment file 1734. This permits an intended recipient to within an HTML file which is included with notification message 1732 as Web page 1726 is configured to present the recipient with options for web page 1726 simply by launching the attachment file 1734 to a message included in a web page 1726. The URL is included pointer 1730 is a universal resource locator (URL) that points In the presently preferred embodiment of the present invention, convenience of sending a voice message to anyone who has an network such as the Internet so long as the messaging interface can controlling access to digitized audio message 1718 over a suitable support the accessing of digitized audio. This provides a subscriber the

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II L31 AB BB messages are stored in message files of the mail) message with hot-link in distributed computer ANSWER 1 OF 1 mail service system includes a plurality of client computers messages in a distributed computer system. The distributed Replacing large bit component of electronic mail (e-A computer implemented method for down-loading mail system US 6009462 19991228 connected to a mail service system via a network. Mail US 6009462 19991228 USPATFULL

mail service system, a particular mail message secondary component encoded in a second format different than the first includes a primary component encoded in a first format, and at least one distributed computer system. The present invention relates generally to electronic mail, and the hot-link are sent to the particular client computer. secondary component is replaced with a hot-link. The primary component by a particular one of the plurality of client computer systems. The component. The particular mail message is requested and more particularly to electronic mail messaging in a

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SUMM mail (e-mail). With the improvements in of computer systems has exploded. Among this information is electronic means for composing and distributing written messages, the With the advent of large scale distributed computer systems such as the amount of e-mail traffic on the Internet has surged. thousands of e-mail messages a year. It is not unusual for an active Internet user to be exposed to tens of Internet, the amount of information which has become available to users

number of different presentation modalities, such as text, audio, and advantage, the Internet now allows users to exchange information in a this huge amount of information has become a problem. As an additional As an advantage, the Internet allows users to interchange useful organize such complex information, and providing efficient means to still and moving images. Adapting e-mail systems to information in a timely and convenient manner. However, keeping track of

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SUMM

Selection of the select

- SUMM As a disadvantage, Internet users may receive junk-mail by thousands of unwanted mail messages. Current numerous reported incidents where specific users have been overwhelmed whenever they send to mailing lists or engage in news groups. There are filtering systems are inadequate to deal with this deluge.
- mail are typically built around protocols such as Internet mail database for a particular user in his desk-top or lap-top mail service is going to be accessed. Often, a significant Mail Transfer Protocol (SMTP). Typically, users must install messages into subject folders. Accessing mail Messaging Access Protocol (IMAP), Post Office Protocol (POP), or Simple amount of state information is maintained in the users' client compatible user agent software on any client computers where the Known distributed systems for composing and accessing ecomputer. Normally, the users explicitly organize mail computers. For example, it is not unusual to store the entire generally involves shipping entire messages over the network to the client computer.
- SUMM with the user's mail service. Often, a user's state is over a low bandwidth network tends to unsatisfactory. folder organization is difficult for most users. Accessing mail quantities of archival mail messages by an explicit proceed when the user moves to another computer. Managing large captured in a specific client computer which means that work cannot user will encounter will not be configured with user agents compatible Such systems are deficient in a number of ways. Most computers that a
- SUMM Therefore, it is desired to provide a mail system that overcomes these deficiencies.
- mail service system includes a plurality of client computers messages in a distributed computer system. The distributed connected to a mail service system via a network. Provided is a computer implemented method for down-loading mail
- MMUS message includes a primary component encoded in a first format, of the mail service system. A particular mail Mail messages are stored in message files and at least one secondary component encoded in a second format different than the first component.
- SUMM particular one of the plurality of client computer systems. The The particular mail message is requested by a

component and the hot-link are sent to the particular client computer. secondary component is replaced with a hot-link, and the primary

DRWD mail service system which uses the invention; FIG. 1 is a block diagram of an arrangement of a distributed

DRWD FIG. 2 is a block diagram of a mail service system of the

arrangement of FIG.

DRWD by the system of FIG. 2; FIG. 4 is a block diagram of message and log files maintained

DRWD is a flow diagram of a parsing scheme used for mail

messages processed by the system of FIG. 2;

DRWD FIG. 6 is a block diagram of a full-text index for the message files of FIG. 4;

DRWD FIG. 7 is a diagram of a labeled message;

DRWD FIG. 10 is a block diagram for a Multipurpose Internet Mail

Extensions (MIME) filter.

DETD more client computers 111-113 are connected via a network 120 to a service having features according to the invention. In FIG. 1, one or In FIG. 1, an arrangement 100 provides a distributed mail

DETD mail service system 200 described in greater detail below. and plug-ins generally indicated by reference numeral 116. In the The functionality of the browser 115 can be extended by forms, applets, preferred embodiment, the browser extensions are in the form of client

mail application programs described in greater detail below. The can be implemented using HyperText Markup Language (HTML), JavaScript, network 120 from the mail service system 200. The extensions client mail application programs are downloaded over the maximum portability. Java applets, Microsoft ActiveX, or combinations thereof to provided

DETD server or data record. The location can include domain, server, user, A URLs specifies the exact location of a Web-based resource such as a receive mail messages. For example, a mail file, and record information, e.g., HTTP://www.digital.com/.about.userid/file.html/.about.record" An Internet service can be used to send and

mail. digital.com" using the SMTP protocol. As an advantage, message can be sent mail to the address "jones@ to exchange data no matter where they are using any type of computer Internet and the Web allow users, with only minor practical limitations,

DETD computers. Usually, the system 200 is part of some private network selected user base, for example, a corporate network, a government is a distributed computer system operated by some private entity for a The mail service system 200 includes one or more server equipment. network, or some commercial network. (intranet) connected to the public network 120. Typically, an intranet

DETD Mail Service System

mail service system 200 can be implemented as one or more

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server computers connected to each other either locally, or over large both because the software programs may dynamically be assigned to Sometimes, the term "server" can mean the hardware, the software, or execute server software programs on behalf of client computers 111-113. geographies. A server computer, as the name implies, is configured to typically maintain large centralized data repositories for many users.

DETD different servers computers depending on load conditions. Servers user accounts, to receive, filter, and organize mail In the mail system 200, the servers are configured to maintain

DETD activities typically include composing, reading, and organizing 111-112 desire to perform e-mail services. These During operation of the arrangement 100, users of the client computers matter how the information in the messages is encoded.

messages so that they can readily be located and retrieved, no

DETD e-mail messages. Therefore, the client of a mail message can be started on one client, clients at will during any of the mail activities. Composition users of the services can be totally mobile, moving among different system 200 are available through any Web-connected client computer. arrangement 100 include the following. Mail services of the As an advantage, structural and functional characteristics of the connection has been made, a user can perform any mail service. network. Many other connection mechanism can also be used. Once a "cyber-cafe" such as Cybersmith, or the intranet itself via a local area Alternatively, a client computer can be connected to the Internet at a Internet service provider (ISP) such as AT&T or Earthlink. computers can make connections to the network 120 using a public

DETD DETD These characteristics are attained, in part, by never locking a user's important data reside there. In essence, this is based on the notion that the operating platform is the Web, thus access to **mail** at a later time. This has the added benefit that a client computer's state in one of the client computers in case access is not be possible The service system will work adequately over a wide range of service system via the Web is sufficient to access user data. including data in the form of multi-media. Message retrieval connectivity bandwidths, even for mail messages local storage does not need to be backed-up because none of the require a complex classification scheme. from a large repository is done using queries of full-text index without

DETD Mail Service System

DETD programs interface with an account manager 300, a STMP mail with a back-end common gateway interface (CGI) programs 220. The server available from the WWW Consortium. The Web server 210 interacts As shown in FIG. 2, the mail service system includes the front-end a Web server 210. The server 210 can be the "Apache" Web following components. The system 200 is constructed to have as a

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servers can be used for the processes which implement the functions to/from mail 244, and retrieve mail 245. Different 241, receive mail 242, query index 243, add/remove label The top-level functions of the system 200 include send mail Netscape Server Application Programming Interface (NSAPI) from Netscape possible mechanism. The programs could also be implemented by adding the code directly to the Web server 210, or by adding extensions to the server 240, and an index server 250. The CGI programs 220 are one 241 - 245.

DETD

DETD 400, and a full-text index 500 to messages. The CGI programs maintains mail messages in message files to and from other servers connected to the network. The index server server 240 is used to send and receive mail messages The account manager 300 maintains account information. 220 also interact with the **messages** files 400 via a filter 280 The mail 250

DETD mail system 200. Information maintained for each account can components of the system 200 are described. and use of the account information will be come apparent as other user preferences 370, and saved composition states 380. The full meaning named queries 340, filter queries 350, query position information 360, Office Protocol (POP-3) address, user password 320, label state 330, include: mail-box address 310, e.g., in the form of a "Post be implemented as C and TCL programs executing on the servers. components of the mail service system The CGI back-end 220 can protocols 201, for example the Apache server. The CGI back-end programs appropriate protocols to communicate via the network using HTTP The Web server 210 can be any standard Web server that implements the information 301-303 for users who are allowed to have access to As shown in FIG. 3, the account manager 300 maintains account 220 route transactions between the Web server 210 and the operational for mail message retrieval. the

DETD mutable. Labels help users organize their messages into As an introduction, passwords 320 are used to authenticate users. Labels are active for a particular user. Labels will be described in greater subject areas. At any one time, the label state captures all labels that detail below. to messages over their lifetimes, in other words labels are Labels can be likened to annotated notes that can be added and removed 330 are used to organize and retrieve mail messages.

DETD messages related to a particular topic, phrase, date, sender, etc. Named queries 340 are stored as part of the account information. specifying the name of a query, a user can easily retrieve using queries. This is in contrast to explicitly specifying subject operators, that can be used to retrieve messages. By composed one or more search terms, perhaps connected by logical In the system 200, mail messages are accessed by folders as are used in many known mail systems. A query is

user to compose and send a message using several different the user interface to the mail service as implemented by the client computers while preparing the message. extended browser 116 of FIG. 1. Saved composition states 380 allow a with respect to the selected message when the query is This way the user interface can position the display of messages spam. Filter queries can also be used to pre-sort messages user to screen, for example, "junk mail," commonly known as Some queries can be designated as "filter" queries 340. This allows a reissued. User preferences 370 specify the appearance and functioning of records which message the user last selected with a query. received from particular mailing lists. Query position information

DETD

DETD Mail Server

DETD mail server 240 is connected to the Internet by lines 249. The user's preferred Internet e-mail address may be case of the letters is ignored. An IP address such as "16.4.0.16" can be be the Internet domain name of the mail server 240. Here, the appropriate routing information in the mail server 240 for a protocol. Messages are sent (241) using the SMTP protocol. The used, although the domain name is preferred. In some cases, a particular generated. A "POP Account Name" should be specified as the user's name particular user can be generated after the user's account has been communicating with the mail server 240 using the POP-3 Now with continued reference to FIG. 2, the mail server system In most systems, 200 receives (242) the name will be case sensitive. The "POP Host" should new mail messages by

DETD thousands. The importance and frequency of accessed messages becomes more difficult to answer if the number of messages The question "in which folder did I store that message?," on-line has made it much more difficult to locate pertinent information. The rapid expansion in the amount of information which is now available unrelated to the POP Account Name, or the POP Host. that one would like to save increases over long time periods to many

DETD messages accumulated over many years. Particularly, since the messages in a hierarchical manner, e.g., files, folders, meaning and relation of messages changes over time. Most inadequate for substantial quantities of e-mail Traditionally, the solution has been to structure the mail systems with an explicit filing strategy require constant and tedious consistent over time. Many users find that hierarchical structures are such structures do not scale easily because filing strategies are not sub-folders, sub-sub-folders, etc. However, it has been recognized that

DETD DETD Messages are stored in message files 400 and a attention to keep the hierarchical ordering consistent with current Message Repository

index 500. As a feature of the present invention, user interaction with the mail messages is primarily by queries performed first described. This is followed by a description of the full-text full-text index. The organization of the message files is

on the full-text index 500.

message number (MsgNum) 412. The FileID "names," or is a pointer message 401-402, a unique identification (MsgID) 410. The MsgID As shown in FIG. 4, the index server 250 assigns each received 410 is composed of a file identification (FileID) 411, and a the file 420. arbitrary numbering of messages in a file, e.g., an index into to a specific message file 420, and the MsgNum is some

DETD 240, a message entry 430 includes the MsgNum stored at field 431, labels 432, and the content of the message itself in ID for the message. In the referenced message file MsgID 410 forever identifies the same message, and is the only A message never changes after it has been filed. Also, the field 433.

DETD messages can depend on the design of the underlying file system having multiple files may facilitate file maintenance functions such as entries of a particular file may be limited by the file system. Also, and specific implementation details. For example, the size and number of The number of separate files 240 that are maintained for storing back-up and restore.

DETD mail messages, where the labels and the data which are contents of the log 440 are occasionally merged with the message entry, and label that is being added (452) or deleted (453). The entry includes the MsgID 451 or 453 of the effected message associated with a **message** may change. Because labels can change, a transaction log 440 is also maintained. The log 440 includes "add" entries (+label) 450, and "remove" entries (-label) 460. Each Although a message may never change, the set of labels 440 allows for the mutation of labels attached to data records such as files 240. Merged entries are removed from the log 440. The label log

labeled are stored in the same index.

DETD messages. The words of the messages are parsed in the mail service system may include hundreds or thousands of are parsed into individual words 510. A batch 403 in a large order that they are received in a batch. Each word is arbitrarily processed in batches 403-404. Messages 401 and 402 of a batch index 500. Newly received mail messages are FIGS. 5 and 6 show how the index server 250 generates the full-text

For example, the very first word of the very first message of assigned a sequential location number 520.

DETD

message is assigned the next sequential location "4," and so "2," and the last word location "3." The first word of the next

the very first batch is assigned location "1," the next word location

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The metawords are assigned the same locations as the words which As the messages are parsed, the indexing process generates extremely unlikely that there will ever be an overlap on locations. triggered their generation. In the example shown, the location of the changes. If the location is expressed as a 64 bit number, then it is additional "metawords" 530. first eom metaword is "3," and the second is "5." (eom) metaword is generated for the last word of each message. forth. Once a location has been assigned to a word, the assignment never For example, an end-of-**message** 

DETD

DETD Hereinafter, the term "words" means both actual words and synthesized characters such as "space" which are never allowed in words. confused with an actual parsed word. For example, metawords include characters so that there is no chance that a metaword will ever be searches of the index. Metawords are appended with predetermined "Subject," and "Date" fields may generate other distinctive metawords to Other parts of the message, such as the "To," "From," metawords. help organize the fill-text index 500. Metawords help facilitate

DETD 500, initially empty. as shown in box 550. The sorted batch 550 of words and locations is used collating order of the words, and second according their sequential to generate the index. Each sorted batch 550 is merged into the index locations. For example, the word "me" appears at locations "3" and "5" their assigned locations are sorted 540, first according to the After a batch of messages have been parsed, the words and

DETD DETD "word" is used very loosely here, since the parsing of the words in appeared at least once in some indexed message. The term preferred embodiment. The index includes a plurality of word entries Separators can be spacing and punctuation marks. Words do not need to be real words that can be found in a dictionary. practice depends on which marks/characters are used as word separators. 610. Each word entry 610 is associated with a unique "word," that FIG. 6 shows the logical structure of an index 600 according to the

entitled "A Method for Indexing Information of a Database", issued to and the maintenance thereof are described in U.S. Pat. No. 5,745,899, used. The details of the physical on-disk structure of the index 600, there may well be millions of different words. Therefore, in actual separators. Dates are also parsed and placed in the index. Dates are Michael Borrows on Apr. 28, 1998, incorporated in its entirety herein by to a reasonably size, and allow updating of the index 500 as it is being practice, compression techniques are extensively used to keep the files indexed so that searches on date ranges are possible. In an active index identified as a distinct set of characters delineated by word The indexer 250 will parse anything in a message that can be

DETD Labels provide a way for users to annotate mail messages. Attaching a label to a message is similar to

multiple labels. This compares favorably to folder-based systems where However, a single mail message can be annotated with folder mechanisms used by many prior art mail systems. affixing a note to a printed document. Labels can be used to replace the

**message** can only be stored in a single folder.

DETD terms. A label is added to a mail message by adding are subject to the same constraints as index words. Also, queries on the As shown in FIG. 6, labels are stored in a data structure 650 that full-text index 500 can contain labels, as well as words, as search parallels and extends the functionality of full-text index 500. Labels

operations that mutate the state of the full-text index. a specific index location (or locations) within the message to is the opposite. Operations on labels are much more efficient than other the set of locations referred to by the specified label. Label removal

DETD body 702 is the text of the mail message. body. The header 701 typically includes the "To", "From", "Date" and "Subject" fields. The header may also include routing information. The As shown in FIG. 7, a message 700 includes a header 701 and a

DETD messages can be read by the user as needed. unread but not have the inbox label. These less important described below, it possible for messages to be labeled as "inbox" label 710 are deemed to require the user's attention. As will be have not yet been exposed for reading. Messages with the Each mail message can initially receive two labels, "inbox" 710 and "unread" 720. Messages labeled as "unread" 720

DETD deleted label has the effect of "un-deleting" a message. Outputting, e.g., displaying or printing, a message removes the unread label 720 under the assumption that it has been read. A user labeled as deleted are normally excluded during searches. Removing the the message will not been seen again because messages be deleted by attaching a "delete" label 730. This has the effect that can explicitly add or remove the unread label. A message can

DETD mail messages, it should be understood that "mutable" as Web-pages, or news group notes. The key feature here being that Although a preferred embodiment uses labels for data records that are that labels can be added and removed. labels are indexed in the same index as the record which they label, and labels which can be added and removed can be used with data records such labels can also be used for other types of data records. For example,

DETD mail systems where users access mail by remembering in only need to recall some words and labels to find matching which file, folder, or sub-folder messages have been placed so words and labels specified in the query. This is in contrast with known and labeled, the messages can be retrieved by issuing After e-mail messages have been indexed the folder can be searched. As an advantage of the present system, users full-text queries. A query searches for messages that match on

DETD

**messages** with the word "fred" in the "from" field of a string. A term can be a label. A term such as "from:fred" searches for quotation marks ("), the search is for an exact match on the quoted A primitive term can be a sequence of alpha-numeric characters, i.e., a The syntax of the query language is similar as described in the Burrows "word, " without punctuation marks. reference. A query includes a sequence of primitive query terms, combined by operators such as "and," "or," "not," "near," and so forth. If the terms are enclosed without

message header. Similar queries can be formulated for the "to,"
"from, "cc," and "subject" fields of the header.

DETD DETD of ambiguity (2/1/96) the European order (day/month) is assumed. A term such as "11/2/96-25/Dec/96" searches for all messages During normal operation, the CGI program 220 modifies each issued query in the specified date range. The parsing of dates is flexible, 12/25/96, 25/12/1996, and Dec/25/96 all mean the same date. In the case

which inhibits this effect to make deleted messages visible. deleted." This has the effect of hiding all deleted messages by appending a term which excludes the "deleted" label, e.g., from the user of the client. There is an option in the user interface "and not

DETD perform a search for e-mail messages manager 300. By specifying the name of a query, users can quickly Queries can be "named." Named queries are maintained by the account

conditions about messages having particular text or labels, match on some pattern in indexed messages, perhaps intermixing including frequently used terms. Users can compose complex queries and to keep the query for subsequent use.

DETD current set of search terms. In other words, the conditions which define retrieve a specific collection of messages depending on a Named queries can be viewed as a way for replacing prior art subject the collection are dynamically expressed as a query. folders according to predetermined conditions, queries allow the user to folders. Instead of statically organizing messages into

DETD DETD because of actions taken by other client computers. the index has been changed because of newly received mail, or Recently performed queries are kept in a "history" list. Accordingly, frequently performed queries can readily be re-issued, for example, when

address book is generated from the files 400 and the full-text index "address book" is dynamically generated as it is needed. The dynamic contrast, here, there is no separately stored address book. Instead, maintained as separate data structures or address book files. For add and remove addresses. There, the address books are statically address books of frequently used addresses. From time to time, users can books." In many known e-mail systems, users keep Queries can also be used to perform the function of prior art "address there can be "personal" and "public" related address books.

ΑI L33 DETD PA ANSWER 1 OF 1 deleted (453). The contents of the log 440 are occasionally merged with of the effected message entry, and label that is being added (452) or also maintained. The log 440 includes "add" entries (+label) 450, and "remove" entries (-label) 460. Each entry includes the MsgID 451 or 453 message may change. Because labels can change, a transaction log 440 is data records such as mail messages, where the labels and the data which Although a message may never change, the set of labels associated with a are labeled are stored in the same index. label log 440 allows for the mutation of labels attached to the message files 240. Merged entries are removed from the log 440. The corporation) Digital Equipment Corporation, Maynard, MA, United States US 1997-876605 19970616 (8) US 6009462 19991228 19991228 USPATFULL (U.S <u>^</u>

DETD Attaching a label to a message is similar to affixing a note to a printed document. Labels can be used to replace the folder mechanisms Labels provide a way for users to annotate mail messages. be annotated with multiple labels. This compares favorably to used by many prior art mail systems. However, a single mail message can folder-based systems where a message can only be stored in a single

DETD attaching a "delete" label 730. This has the effect that the message will not been seen again because messages labeled as deleted are effect of "un-deleting" a message. normally excluded during searches. Removing the deleted label has the explicitly add or remove the unread label. A message can be deleted by Outputting, e.g., displaying or printing, a message removes the unread label 720 under the assumption that it has been read. A user can

DETD different component file formats. explicitly "attached" or implicitly "embedded" files. The The system also attempts to detect components in messages, such as used will depend on how the browser is configured to respond files can be in any number of possible formats. The content of these files are displayed by the browser 115. The specific display actions

DETD For some file formats, for example Graphics Interface Format (GIF) and Joint Photographic Experts Group (JPEG), the component can directly be

content in file system of the client computer. displayed. For some message formats, the browser may store some of the types as "icons." For example, the message may be in the form of an audio message, in which case, the message needs to be "said," and not applet to "display" attached files having specific format displayed. It is also possible to configure the browser with a "helper"

DETD attached or embedded multi-media files, mail messages can become message can immediately be read by the user after the message has been are typically shipped to the client computer. Thus, any part of the mail quite large. In the prior art, the entire mail message, included files Because the mail service system 200 allows mail messages to include received in the client.

DETD pages, and MIME fragments. enclosures, For example, the system 200 can recognize embedded "uuencoded" that are implicitly embedded without MIME structuring in the message. system 200 can also heuristically discover textual components 1021-1021 explicitly attached file 1010 to a message 1000, and the As shown in FIG. 10, the mail service system 200 can recognize messages components that are included as such. The system 200 can discover an base 64 enclosures, Postscript (and PDF) documents, HTML

DETD computer. the hot-links 1031 is the components sent to the requesting client 1031 in a reduced size message 1030. Only when the user clicks on one of The attached and embedded components are replaced by hot-links 1010, 1020-1021 encoded in different formats using a "MIME" filter 1001. Accordingly, the system 200 is configured to "hold-back" such components

DETD option deletes a named query. The Name Current Query allows a user to attach a text string the account for the user for subsequent use. The Forget Named to the current query. This causes the system 200 to place the query in Query

DETD selected message is attached to the new message. The Forward: This function sets up a window for composing, a new message. A

attached messages are forwarded without the need of down-loading the messages to the client computer.

DETD Send: Sends a message. Any attachments are included before window is switched to read-only mode. status message, and editing of the message can continue. Otherwise, the sending the message. The user is notified of invalid recipients by a

CLM What is claimed is:

10. The method of claim 1, wherein: the secondary component is attached.

DETD e-mail address, and so forth. Alternatively, address mail application programs 116. The form 800 includes, for message 805 by clicking on appropriate fields in the header or information can be selected from a prior received mail example, entry fields 801-803 for address related information body of the message 805. book type information using a form 800 supplied by one of the client As shown in FIG. 8, a user of a client computer 820 can generate address phone number, (hard-copy) mail address, and (soft-copy) such as

DETD index server 250, the address book information is handled exactly as received mail message. This means that, for example, From the perspective of the mail service system 200 and the

mail message 810. An "address" label 809 can also be be stored in one of the message files 400. Additionally the added to the entry using the labeling convention as described herein The address book mail message 810 and label 809 can the data of the fields 801-803 are combined into an "address book"

message 810 can be parsed and inserted into the full-text index 500 as are the words and labels of any other mail message. In other words, the address information of form 800 is

DETD address for a new, reply, or forward mail message. book 840. The user can then select one of the addresses as a "to" or more address book mail messages, which satisfies query 830 are composed by the user. The address information, i.e., one composing a query 830 using the standard query interface, with perhaps, After the address information has been filed and indexed, the address the query is returned to the client computer 820 as the dynamic address retrieved is determined at the time that the terms and operator of the the label "address" as one of the query terms. The exact content to be information can be retrieved by the user of the client computer 820 merged and blended with the full-text index 500.

DETD Message Resemblance

DETD allows a user to find all messages which closely relate to Jun. 18, 1996, incorporate in its entirety herein by reference. This Determining the Resemblance of Documents", filed by Broder et al. on resemblance technique can be used. Such a technique is described in U.S patent application Ser. No. 08/665,709 entitled "A Method for currently selected message. In this case a document It is also possible to search for messages which resemble a

DETD the temporal order of when the messages were received. practice, this means that qualifying messages are presented in are presented in an order according to their MessageID 411, When a search for an issued query completes, the results of the search FIG. 4. In

TD Most prior art e-mail systems allow other sort orders, such as by sender, or by message thread (a sequence o related messages). There is no need for such capabilities

DETD

DETD messages from a particular user. You can select messages user interface described below. As stated above, messages for Messages from a particular user can be specified by including a particular date range can be specified in the query. in a query a term such as "from: jones." This will locate only here. Consider the following possibilities. particular "thread" by using the "view discussion" option of the

DETD DETD client computer 920 using the client mail application programs queries 910. The named query 910 is stored as part of the account information of FIG. 3. The named filter query 910 can be composed configure the filter 280 to his or her own preferences as shown in FIG down-loaded from the mail service system 200. receiving a large amount of In order to facilitate mail handling, particularly for someone Filtering Messages A message filter is specified as one or more name "filter" e-mail, a user can on

DETD message 920 is only given the unread label 720. **message** 930 can be compared with the named queries 910. If the placed in the "In-box" 940 for the user's attention. Otherwise, inbox label 710 and the unread label 720, i.e., the message is content of a new message 930 does not match any of the named and full-text index 500 as described above. In addition, each new New messages 930 received by the mail service system 200 are stored, parsed, and indexed in the message files 400 filter queries 910, then the new message 930 is given the the new

DETD message from your good friend Jon Doe." The user Jon Doe can set message may include the text, "You are getting this message header. Alternatively, the body of the mail copies to one self. A user may also desire to filter out junk e example, a user may want to filter messages which are "cc" aware of messages that match on the filter query 910. For word phrase "Jon Doe." The effect is that users do not explicitly become will match any message which contains the word "from" near the up a named For example, mail which is sent out typically has a "from" -mail messages arriving from commercial efield including the name of the sender, e.g., "From: Jon Doe," in the filter query "SentByME" as "From near (Jon Doe)". This query

mail distributors at known domains, or pre-sort messages received via mailing lists.

DETD **Message** Display Options

DETD message in one of the Web browser's windows, either with the Messages are normally displayed by their primary component being contains any "hot-links" which the user can click to display the Java applet's window. The first line of a displayed message transmitted to the client in the HTML format, and being displayed in the implemented by extensions to the Web browser, such as Java applets. From the user's perspective, access to the mail services is

- DETD It should be noted, headers in Internet messages, depending on routing, can be quite lengthy. Therefore, it is possible to restrict the view to just the "from," "to," "cc," "date," and "subject" fields of the HTML formatting, or as the original text uninterpreted by the system.
- DETD mail addresses. If the user click on one of these addresses, that the user can easily generate a reply message to the then the system will display a composition window, described below, When displaying retrieved messages, the system 200 selected e-mail address(es). heuristically locates text strings which have the syntax of
- DETD DETD such as explicitly "attached" or implicitly "embedded" files. The files The system also attempts to detect components in messages, network, and process the content in the normal manner. URL is passed to the browser, which will retrieve the contents over the Similarly, when displaying retrieved messages, the system 200 makes the string a hot-link. When the user clicks on the hot-link, the heuristically locates text strings that have the syntax of an URL, and
- DETD browser may store some of the content in file system of the client be "said," and not displayed. For some message formats, audio message, in which case, the message needs to "icons." For example, the message may be in the form of an applet to "display" attached files having specific format types as displayed. It is also possible to configure the browser with a "helper" Joint Photographic Experts Group (JPEG), the component can directly be For some file formats, for example Graphics Interface Format (GIF) and component file formats. depend on how the browser is configured to respond to different displayed by the browser 115. The specific display actions used will can be in any number of possible formats. The content of these files are
- DETD communications channels, minimizing the amount of network traffic can service system to the client computers. Even over high-speed minimize the amount of data that are sent from the mail system via low-bandwidth network connections, an attempt is made Since the client computers 111-113 may access the mail service computer. improve user interactions. ç
- DETD mail messages can become quite large. In the prior mail message can immediately be read by the user after messages to include attached or embedded multi-media files art, the entire mail message, included files are typically shipped to the client computer. Thus, any part Because the mail service system 200 allows mail o E the
- DETD messages components that are included as such. The system 200 As shown in FIG. 10, the mail service system 200 can recognize can discover an explicitly attached file 1010 to a message the message has been received in the client.

Accordingly, the system 200 is configured to "hold-back" such components the hot-links 1031 is the components sent to the requesting client reduced size message 1030. Only when the user clicks on one of The attached and embedded components are replaced by hot-links 1031 in a Postscript (and PDF) documents, HTML pages, and MIME fragments. structuring in the message. For example, the system 200 can components 1021-1021 that are implicitly embedded without MIME computer. 1010, 1020-1021 encoded in different formats using a "MIME" filter 1001. recognize embedded "uuencoded" enclosures, base 64 enclosures, 1000, and the system 200 can also heuristically discover textual

DETD

DETD button bars depending on a desired appearance. Preferrably, The following sections described how the Web browser 115 is configured functions are implemented as Java applets. The functions described can be displayed as pull-down menus, or as to provided the e-mail services of the system 200.

DETD the currently selected message. Here, "related" means any View Discussion option issues a query for messages related to Query, Exclude "deleted" Message, and Your Query Options. The This menu includes the View Discussion, Name Current Query, Forget Named

messages which share approximately the same subject line, and/or being in reply to such a message, or messages linked by a common standard "RFC822" message ID.

DETD system 200 to include, in response to a query, "deleted" messages. The Your Named Queries option displays a particular user's set of named queries 340. Clicking on any of the displayed names default option. Clicking on this option changes the behavior of the The Excluded "deleted" message option omits from a query result all messages that have the deleted label. This is the

DETD issues the query.

reissued by clicking on the query. displays all of the recently issued queries. Any query listed can be reissues the query following the current query. The History List the messages files 400 in some other manner. Go Forward recently arrived, or in the case where the user's actions have altered query. This option is useful to process messages which have the query preceding to the current query. Redo reissues the current Redo Current Query, Go Forward, and The History List. Go Back reissues allow for the reissue of queries. The options of this menu are Go Back, The client keeps a history of, for example, the last ten queries to

DETD Messages Menu DETD Options here in

message that do not, and do have the unread label. The two options add and remove labels label to currently selected the current query. The next two options respectively select Viewer. The Select All option selects all messages which match Unread, Mark As Read, Add Labels, Remove Labels, and Use Built-in Options here include: Select All, Select Unread, Select Read, Mark As following

- DETD the **message** to an HTML format and presenting it to an HTML viewer which can either be in the browser's main window, or with a built-in viewer. The last option of the message menu selects The user interface normally displays a **message** by converting
- DETD on demand into the client computer from the mail service use the various features of the system. The help pages are down-loaded system 200. The help options can be used to display informational pages on how to
- DETD DETD Delete: With this button, a deleted label is added to Add: This button is used to add a selected label to a message a message
- DETD message. Unlabel: Used to remove a single label mentioned in a query from a
- DETD Next: Selects a next message.
- DETD Prev: Selects a preceding message.
- DETD Newmail: Issues a query for all message having the
- DETD **Message** Display Button Bar
- DETD Detach: Generate a new top-level window to display selected
- DETD Compose: Generate a window for composing new mail
- messages.
- DETD message. A selected message is attached to the new Forward: This function sets up a window for composing, a new
- message. The attached messages are forwarded without
- DETD Reply To All: This function sets up a window for composing a the need of down-loading the messages to the client computer.
- message. **message** with the same recipients as those in a selected new
- DETD to the sender of a selected message. Reply To Sender: Set up a window for composing a new message
- DETD Forward, Reply, or Modify button, or by clicking on a Access to the composition window is gained by clicking on the Compose,
- message, -to" hot link in a displayed message. Compose begins a new forward is used to send a previously received
- message, and modify allows on to change a message message to someone else, reply is to respond to a
- compose multiple messages at a time. which has not yet been sent. The mail service allows a
- DETD such as cut, paste, copy, delete, undo, and so forth. Typically, while typing the user can use short-cuts for editing actions nature of the windowing system used on a particular client computer. exact form of the typing area of the composition window depends on the composition window, or generating a window if none are available. The The text of a message is typed in using an available

DETD DETD message will not actually be posted until the send function is Send: Sends a message. Any attachments are included completed some time later using another computer. session started using one client computer in an office, can easily be periodically saved by the mail system. Thus, a composition selected. While the message is being composed, it is to be included, then the Forward button should be used. The the Insert Msg, or Quote Msg buttons. If an entire message is Text portions from another message can be inserted by using

message can continue. Otherwise, the window is switched to recipients by a status message, and editing of the read-only mode. before sending the message. The user is notified of invalid

DETD composition window. clicked, this button replaces the send button to allow one to close the Close: After a message has been sent, or the discard button is

DETD the close or modify buttons. composed, and switches the window to read-only. A user can then click Discard: This button is used to discard the message being

DETD derived from the current **message.**Insert Msg: Replace the selected text with displayed text from discard button to allow the user to compose another message discard button has been clicked, this button appears in place Modify: After a message has been successfully sent, or if the 0 f the

DETD selected message.

DETD message so that each line is preceded by the ">" character. Quote Msg: Replace the selected text with displayed text from a selected What is claimed is:

mail service system via a network, comprising the steps of: messages in a distributed computer system, the distributed computer system including a plurality of client computers connected to storing mail messages in message files of 1. A computer implemented method for down-loading mail

message including a primary component encoded in a first format, different than the primary component; requesting, by a particular and at least one secondary component encoded in a second format the plurality of client computers, a particular one of the stored the mail service system, a particular mail one o f

mail messages; recognizing from the particular one of holding back with a filter the secondary component. primary component and the hot-link to the particular client computer component of the particular mail message with a component as being of the is second format; replacing the secondary hot-link; and sending over a network connection of the network the the stored mail messages the at least one secondary

The method of claim 1 wherein the secondary component includes a

tertiary component in a third format, comprising the steps of; requesting, by the particular client computer, the particular mail message; replacing the tertiary component with another hot-link; and sending the primary component and the other hot-link to the particular client computer.

=> d pn, ai

L31 PI AI PA L31 PI AI => d pn, ai , pa ANSWER 1 OF 1 USPATFULL ANSWER 1 OF 1 USPATFULL Digital Equipment Corporation, Maynard, MA, United States (U.S. US 1997-876605 19970616 (8) US 6009462 19991228 US 1997-876605 19970616 (8) US 6009462 19991228 <u>^--</u> <u>^-</u>-

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which one or more outgoing MMU (OMMU) entries are generated and stored address range. The remote data read request, along with the assigned allocated read buffer by generating and storing one or more incoming MMU request to a corresponding range of local physical for mapping the global address range specified in the read server computer, the client exports the memory associated with an When a client computer requests data from a disk or similar device at (IMMU) entries that map the read buffer to an assigned global range is communicated to the server node. At the server,

addresses. The mapped local physical addresses

the request message from the disk to the mapped local physical performs a DMA operation for directly transferring the data specified in in the server are not locations in the server's memory. The server then

addresses to which the data is transferred are converted into addresses. The DMA operation transmits the specified data to the into the local physical addresses corresponding to The client converts the global addresses in the received specified data corresponding global addresses are then transmitted to the client node. the corresponding global addresses. The specified data with the server's network interface, at which the mapped local physical the allocated receive buffer, and stores the received specified data in

SUMM directly addressable using local physical addresses, For the purposes of this discussion it is assumed that the NIC is computer node can be performed through the NIC without having to use the and direct loads and stores to from and to locations in a remote suitable for memory mapped message passing. That is, the NIC must be the allocated receive buffer. NIC's driver software.

units are to map local physical addresses incoming memory management unit (IMMU) 70 and an outgoing memory management unit (OMMU) 72. The purpose of the two memory management NIC 60 typically includes two address mapping mechanisms: an nodes of FIG. 1, showing only the components of particular interest. The communications interface (or NIC) 60, such the ones used in the computer FIG. 2 shows a simplified representation of a conventional (PA's) in each computer node to global addresses (GA's) and back

SUMM

and receiving message packets, including looking up and converting addresses using the IMMU 70 and OMMU 72. Transport logic 74 in the NIC 60 handles the mechanics of transmitting

- SUMM Memory Mapping between Virtual, Local Physical and Global Address Spaces
- SUMM address space VA into the local physical the nodes map portions of their private virtual "windows" in the global address space. Furthermore, processes on each of GA. Each node maps portions of its local address space LA into Referring to FIGS. 3 and 4, the nodes in a distributed computer system (such as those shown in FIG. 1) utilize a shared global address
- address space PA, and can furthermore export a portion of the global address space GA. The process of "exporting" a portion of the local **physical address** space is also sometimes referred to as "exporting a portion of the local physical local physical address space PA into a window in the
- physical address space via an assigned global address address to another node, " because a specific other computer node is given read and/or write access to the exported portion of the local space range.
- SUMM physical addresses are actually mapped to devices and are not necessarily memory location addresses. In fact, many physical memory on a first computer is exported to a second computer, other than memory, such as the network interface. For example, when to write to the exported memory are not mapped to any local memory: the physical addresses used in the second computer It should be noted that the local physical addresses rather they are mapped to the second computer's network interface (e.g., PA1 and PA2) shown in FIGS. 3 and 4 are physical bus addresses
- SUMM address PA1 is then translated by the outgoing MMU (OMMU) 72-A physical address PA1. The local physical lookaside buffer) 80-A in node A's CPU 54-A into a local a process in node A is first translated by the TLB (translation the destination address. A virtual address VA1 from When a message containing a destination address is sent from a process in node A 50 to a process in node B 52, a series of address translations (also called address mapping translations) are performed on
- network interface 60-B into a local physical address message containing the global address is received by node B, the global address GAx is converted by the incoming MMU (IMMU) 70-B in node B's in node A's network interface 60-A into a global address GAx. When the PA2 corresponds to a virtual address VA2 associated PA2 associated with node B. The local physical address

with a receiving process. A TLB 80-B in node B's CPU 54-B maps the virtual address VA2 to the local address PA2 there the received message is stored.

where the received message is stored.

SUMM address into the same local address LA2 determined by the addresses, and not the other way around, and thus some of the virtual addresses into local physical translations. When the receiving process in the node B reads a received message at address VA2, the TLB 80-B will translate that  ${\bf virtual}$ arrows in FIG. 4 represent mappings rather than actual address It should be noted here that TLBs generally only translate

network interface's IMMU 70-B as the destination address for the

received message.

SUMM address space. Larger receive buffers, or receive buffers of irregular Receive buffers are typically allocated in page size chunks, since each user level message passing "API's" (application program MMU mappings are established, user level programs can manage protocols. Once the receive buffers are allocated and the corresponding size, may be constructed using multiple MMU entries by user level MMU entry generally represents a mapping of one or more pages on. The basic message passing mechanism is designed to be as "light ORB (object resource broker) transport, remote procedure calls, and so the receive buffers without kernel intervention. Many different kinds of weight" and efficient as possible, so as to take as few processor cycles This includes the send and receive Unix primitives, sockets, interfaces) can be built on top of the basic receive buffer mechanism. (and more generally 2.sup.n pages, for integer values of n.gtoreq.0) of as possible.

SUMM The present invention utilizes the local **physical**address to global address mapping mechanisms discussed

SUMM maps the physical address range of a receive disk read request by a user or kernel process in Node B. The memory exporting step 80 is performed by creating an IMMU entry in Node B that will be performing many disk reads from Node A. In most implementations, may be performed in advance, because it is known in advance that Node B Node A can write a message into it. In some implementations, this step up a receive buffer by "exporting memory" to Node A (step 80), so that FIG. 5 shows the conventional procedure for a process on node B to read however, the memory exporting step is performed in response to a remote information from a disk at node A. The first step is for Node B to set

addresses preassigned to it for exporting memory to other nodes As indicated above, Node B will typically have a range of global buffer in Node B's memory to a corresponding range of global addresses

However, other mechanisms for assigning global addresses would be equally applicable.

SUMM received message to a corresponding range of physical memory in the available and/or the size of the mapped address range is not equal to server node. If necessary (e.g., if insufficient contiguous memory is 84 maps a range the global address range specified in the At the server (Node A), when the request message is received, the server so as to map the specified global address space to two or more 2.sup.n pages), the server node will generate two or more OMMU entries requesting client node, Node B, (step 84). The OMMU entry set up at step sets up an OMMU entry to import the memory being exported by the local physical address ranges.

SUMM connection by deleting the OMMU entry (or entries) for the After the server transmits the requested data to the requesting node imported memory associated with the request from Node B. (steps 86, 88 and 90), the server "tears down" the

SUMM processes the received data (step 96). parallel with the **tear** down operation, the requesting node requesting system's local physical memory (step 94). Then, or in request, and to return local read/write control to that portion of the IMMU entry (or entries) so as to unexport the memory used for the down its side of the connection by deleting the corresponding In response to the completed message, the requesting node tears

SUMM address range. The remote data read request, along with the assigned global address range is communicated to the server node. allocated read buffer by generating and storing one or more incoming MMU When the client node requests data from a disk or similar device at the server node, the client node exports the memory associated with an (IMMU) entries that map the read buffer to an assigned global

SUMM physical addresses. The mapped local physical addresses in the server are not locations in the server's operation transmits the specified data to the server's network disk to the mapped local physical addresses. The DMA directly transferring the data specified in the request message from the memory. The server then performs a disk controller DMA operation for specified in the read request to a corresponding range of local generated and stored for mapping the global address range At the server node, the request is serviced by performing a memory import operation, in which one or more outgoing MMU (OMMU) entries are

interface, at which the mapped local **physical** addresses to which the data is transferred are converted into the corresponding global addresses. The specified data with the

corresponding global addresses are then transmitted to the client node.

SUMM the global addresses in the received specified data into the local The client node responds to receipt of the specified data by converting

physical addresses corresponding to the allocated receive buffer, and storing the received specified data in the allocated

DRWD 3 depicts virtual, local and global address spaces and

DETD maps the physical address range of a receive mappings between those address spaces. exporting step 80 is performed by creating an IMMU entry in Node B that disk read request by a user or kernel process in Node B. The memory performing many disk reads from Node A. In most implementations, performed in advance, because it is known in advance that Node B will be memory" to node A (step 80). In some implementations, this step may be The first step is for Node B to set up a receive buffer by "exporting however, the memory exporting step is performed in response to a remote

addresses preassigned to it for exporting memory to other nodes. However, other mechanisms for assigning global addresses would be As indicated above, Node B will typically have a range of global equally applicable. buffer in Node B's memory to a corresponding range of global addresses

DETD step 300 maps a range the global address range specified in sets up an OMMU entry to import the memory being exported by the At the server (Node A), when the request message is received, the server server node. However, unlike in step 84 in FIG. 5, the mapped local the received message to a corresponding range of physical memory in the requesting client node, Node B, (step 300). The OMMU entry set up at

physical addresses do not denote locations in the second computer's memory, rather the mapped local physical

addresses are physical addresses reserved sufficiently large contiguous range of physical for use by the server's network interface. If necessary (e.g., if

map the specified global address space to two or more local addresses assigned to the network interface is not available pages), the server node will generate two or more OMMU entries so as to and/or the size of the mapped address range is not equal to 2.sup.n

DETD **physical address** ranges. address, destination address, and data quantity count registers are set up with the values required to perform a direct data transfer from the disk device to local physical addresses assigned to up its internal DMA 332 (shown in FIG. 8) to copy the requested data to sending node A have been set up, the disk controller in the server sets Once the IMMU in the requesting node B and the OMMU in the responding or to the imported memory (step 301). In other words, the DMA's source the local physical address (in the server) assigned

earlier, all the aforementioned address translations and data those local physical addresses. As indicated converted into local physical addresses by the client computer, the global addresses in the transmitted data are translated into the corresponding global addresses. At the requesting requesting server with the local physical destination addresses and retransmits that data onto the communication channel to the the destination addresses for the DMA match are mapped by the OMMU, the operation is initiated, causing the requested data to be transmitted After the "open barrier" step, the disk controller DMA transfer the memory located in the requested client computer. represent the standard operation of such devices. retransmissions by the network interfaces are totally automatic local internal bus for storage in the receive buffer corresponding receiving client computer's IMMU, and then the data is transmitted on a from the disk directly to the server's network interface (304). Because card receives the disk data directly off the relevant internal bus

DETD

DETD with the request from Node B (step 92). deleting the OMMU entry (or entries) for the imported memory associated Finally, the server "tears down" the connection by

DETD down its side of the connection by deleting the corresponding parallel with the **tear** down operation, the requesting node requesting system's local physical memory (step 94). Then, or in request, and to return local read/write control to that portion of the processes the received data (step 96). IMMU entry (or entries) so as to unexport the memory used for the In response to the completed message, the requesting node tears

DETD application programs 342, including application programs that can request data from a remotely located disk storage

CLM DETD portions for handling the client and server sides of a file transfer; commands; the file system includes client and server file system between computer nodes in response to application program a file system 341 that, among other things, handles file transfers What is claimed is:

second computers, comprising the steps of: at the first computer: 1. A method of performing a remote disk read operation between first and

mapping a range of physical local addresses associated with a addresses, wherein the mapped local physical message by: mapping the range of global addresses specified in buffer; at the second computer, responding to receipt of the request data to be retrieved from the disk located at the second computer and the request message to a corresponding range of local physical the range of global addresses associated with the allocated receive receive buffer to a corresponding range of global addresses; sending a request message to the second computer, the request message specifying

addresses do not denote locations in a memory in the second

allocated receive buffer; and storing the received specified data in the computer, responding to receipt of the specified data by: converting the global addresses transmitted with the received specified data into the corresponding global addresses to the first computer; and at the first global addresses; and transmitting the specified data with the computer at which the mapped local physical addresses to which the data is transferred are converted into the corresponding transmitting the specified data to a network interface in the second local physical addresses, the DMA operation the data specified in the request message from the disk to the mapped computer's memory; performing a DMA operation for directly transferring local physical addresses corresponding to the

memory in the first computer, the receive buffer having an associated in an input memory mapping unit in the first computer for disk located at the second computer by: allocating a receive buffer in second computers, comprising the steps of: at the first computer, 2. A method of performing a remote disk read operation between first and range of local physical addresses; storing an entry responding to an application program request for data from a

allocated receive buffer.

mapping the local physical address range
associated with the allocated receive buffer to a corresponding range of

output memory mapping unit in the second computer for associated with the allocated receive buffer; at the second computer, responding to receipt of the request message by: storing an entry in an located at the second computer and the range of global addresses the request message specifying data to be retrieved from the disk global addresses; and sending a request message to the second computer,

mapping the range of global addresses specified in the request
message to a corresponding range of local physical

addresses, wherein the mapped local physical

addresses do not denote locations in a memory in the second second computer at which the mapped local physical the mapped local **physical addresses**, the DMA operation transmitting the specified data to a network interface in the computer's memory; and performing a DMA operation for directly transferring the data specified in the request message from the disk to

addresses to which the data is transferred are converted into data into the local physical addresses corresponding converting the global addresses transmitted with the received specified with the corresponding global addresses to the first computer; and at to the allocated receive buffer; and storing the received specified data the first computer, responding to receipt of the specified data by: the corresponding global addresses; and transmitting the specified data in the allocated receive buffer.

- computer the entry in the input memory mapping unit is output memory mapping unit is deactivated after the specified deactivated after the specified data is successfully received from the data is successfully transmitted to the first computer; and at the first second computer. 3. The method of claim 2, wherein at the second computer the entry in an
- controller, coupled to the disk, wherein the disk controller is coupled global addresses specified in the request message to a corresponding CPU, that: stores in OMMU an entry that maps the range of memory management unit (OMMU); a network interface coupled to the communication channel coupled to the network interface, the request procedure, executable by the first computer's CPU, that sends a request computer's CPU, that: stores in the IMMU an entry for mapping disk read operation including DMA logic for directly transferring the data specified in the to the network interface by an internal bus; the disk controller mapped local physical addresses do not denote communication channel; a network interface driver, executable by the disk that stores the data specified in the request message; an output allocated receive buffer; at the second computer: a CPU; memory; the second computer and the range of global addresses associated with the message specifying data to be retrieved from a disk located at the message to the second computer via the network interface and a to a corresponding range of global addresses; and a file system interface; a network interface driver procedure, executable by the first buffer is allocated; an input memory management unit (IMMU); a network the first computer: a CPU; memory, including memory in which a receive request message from the disk to the mapped local physical locations in a memory in the second computer's memory; and a disk range of local physical addresses, wherein the 4. In a distributed computer system, apparatus for performing a remote range of physical local addresses associated with the receive buffer between first and second computers, comprising: at
- addresses, the DMA operation transmitting the specified data to specified data by (A) converting the global addresses transmitted with the network interface includes logic for responding to receipt of the accordance with the entry stored in the OMMU, and (B) the specified data the received specified data into the local physical computer via the communication channel; wherein, at the first computer, is transmitted with the corresponding global addresses to the first transferred are converted into the corresponding global addresses in the network interface in the second computer at which (A) the mapped local physical addresses to which the data is

addresses corresponding to the allocated receive buffer, and (B) storing the received specified data in the allocated receive buffer

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PI PI ANSWER 3 OF 3 WO 9428480 PCTFULL COPYRIGHT 2001 MicroPatent A1 19941208

CEM Phone: (313) 930-7777

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m Creating a New Presentation I . If Callisto isn't running yet, doubie-click on the Callisto in the File **Viewer** (or on the dock if you put it there after installation). Callisto's Main Menu and Tool Panel appear.

BETA R-ELEASE SUBSTITUTE SHEET (RULE 26)

0 Opening an Existing Presentation
1. If Callisto isn't running yet, double-click on the Callisto

installation). in the File Viewer (or on the dock if you put it there after

applications (e.g., Grab, Edit, Mail), but the rest of the application. Some menu selections access standard NeXT content depends on which applications have been installed on The Services menu is used to request the services of another The Services Menu your workstation or network.

CLM ANSWER 1 OF 1 US 5893087 USPATFULL

PI

What is claimed is:

template for a structured e-mail message. 5. The method of claim 1 wherein said at least one row comprises

annotation such that said annotation cell is fully record of information; a plurality of columns intersecting said plurality of rows to define a plurality of cells, a cell being the basic column, at least one cell in a particular row including an unit of storage, each said column including an OID to identify each said number (OID) to identify each said row, each said row corresponding to a plurality of rows, each said row including an object identification extensible logical table, said extensible logical table including: a including the steps of: configuring said memory according to an including a memory, a central processing unit and a display, said method 16. A method for storing and retrieving data in a computer system

cell including said annotation. integrated into said logical table; and performing an operation on said

includes hypertext. 18. The method of claim 16 wherein said annotation cell

annotation wherein said annotation cell includes at least one cell in a particular row including an annotation of columns intersecting said plurality of rows to define a plurality of including an object identification number (OID) to identify each said row, each said row corresponding to a record of information; a plurality such that said annotation cell is fully integrated into said cells, each said column including an OID to identify each said column, including the steps of: configuring said memory according to a logical table, said logical table including; a plurality of rows, each said row logical table; and performing an operation on said cell including said including a memory, a central processing unit and a display, said method 21. A method for storing and retrieving data in a computer system

24. A method for storing and retrieving data in a computer system memory comprising the steps of: configuring said memory according to an extensible logical table having a plurality of intersecting rows and columns defining a plurality of cells, at least one of said columns including information to indicate an indexing method corresponding to

## 09/108,026

L5 ANSWER 1 OF 2 USPATFULL PI US 5644714 19970701

DETD At step 36 the new clipping is stored locally (FIG. 2, memory 12). In the local storage, certain annotation, such as abstract and preview information, is stored to be accessible separately from the clipping itself (Step 38). Also, a copy of the new clipping, together with the annotation, is burst at step 40 to other file servers on the global network, to be stored and made available to subscribers connected to the other file servers on the global network, which also store the clipping and make it available to locally-connected subscribers. Finally, at step 42, local subscribers who have indicated an interest in the subject matter to which the new clipping pertains are notified by a standardized protocol. This notification is preferably in the form of E-mail which the subscribers may access at their leisure or pleasure.

DETD If the request from a local subscriber is for one or more clippings, the requested clippings are retrieved at step 58 and sent to the subscriber at step 60. At step 58, assuming a request for downloading, another control path is initiated resulting in activation of an accounting procedure at step 62. At step 64 the request is logged and billing information is updated. Subscribers are periodically billed at step 70, which may be done by an E-mail service, just as in sending preview and listing information to subscribers.

DETD Each sector transmitted through the maze of the massively parallel network is coded (sector #, destination, etc.), and as each sector arrives at client LAN station 225, it is recorded in memory according to prearranged addresses. After at least one sector is available, the playback may begin, by converting the available data to video

playback may begin, by converting the available data to video signals and transmitting the signals to the video display. In most cases this is a CRT video tube, but that is not a requirement. As other types of displays (LCD, ELD, etc.) become more common for TV and high definition TV, the equipment at the client station can be updated to operate with the later apparatus.

CLM What is claimed is:

13. The video jukebox system of claim 1 wherein the file servers notify clients of available clippings by  $\mathbf{e}$ -mail, and wherein the client instructs the system in downloading through  $\mathbf{e}$ -mail.

19. The method of claim 14 wherein, in the notifying clients step (d) the clients are notified by **e-mail**.

=> d pn, hit 2

DETD

L5 ANSWER 2 OF 2 USPATFULL PI US 5557515 19960917

DETD A provision also exists within the Mailbox function to send intraoffice electronic mail (primarily administrative memos and the like). This function is preferably accessed through the "Wang.RTM. Office" automation program which is available when Wang.RTM. brand computers and peripherals are used throughout a claims office. This function is not, however, limited to Wang.RTM. brand equipment. One of skill in the art would be able to provide such a feature using any comparable hardware.

Referring to FIG. 26, when an outside call comes in for a staff member,

it passes through a Voice Bridge (e.g. Model ATT 7405 SET) where Voice Bridge Software which integrated into the System, id ifies the extension number dials. The extension number is then passed to the Main CPU, where Wang.RTM. Office software (integrated into the System) identifies the staff member being called and finds a voice prompt associated with that staff member. Simultaneously, the call is routed to the Voice Front End Processor. The voice prompt is passed to the VFEP and the voice prompt message is played to the caller. When the voice prompt message is finished, the Main CPU records the caller verbal message in storage for subsequent playback. The Voice Bridge software then sends a message via Wang.RTM. Office E-

Mail to the person being called that a message has been received in the "Voice Message Center." The user can then access the Voice Message Center from any touch tone phone and retrieve the message. What is claimed is:

10. The method accordingly to claim 2 comprising the additional steps of: annotating a selected scanned electronic image via an input to said processing instrumentality; saving said **annotations** on said

storage means; merging said annotation and said selected image; and displaying said merged annotated image at one of said intelligent terminals.

CLM

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extensible logical table; and performing an operation on said cell cell includes hypertext. including said annotation wherein said annotation that said annotation cell is fully integrated into said said column, at least one cell includes an annotation such

- 29. The method of claim 25 wherein said at least one row comprises template for a structured **e-mail** message.
- said annotation. table; and performing an operation on said at least one cell including said annotation cell being fully integrated into said logical including an annotation in at least one cell in a first row, rows to define a plurality of cells, the improvement comprising: plurality of rows, each said row corresponding to a record of memory by configuring said memory according to a logical table having a information, and a plurality of columns intersecting said plurality of In a method for storing and retrieving information in a computer
- 42. The method of claim 40 wherein said annotation cell includes hypertext.
- cell includes hypertext. including said annotation wherein said annotation one row includes a fields cell having references to a plurality of extensible logical table; and performing an operation on said cell that said annotation cell is fully integrated into said labeled columns at least one cell includes an annotation such intersecting rows and columns defining a plurality of cells; at least comprising: an extensible logical table having a plurality of 45. A device for storing and retrieving data in a computer system memory
- template for a structured e-mail message. 50. The method of claim 46 wherein said at least one row comprises a
- comprising the steps of: configuring an extensible logical table computer system memory to include: a plurality of rows, each row at least one cell in a first row including an annotation such corresponding to a record of information; a plurality of columns extensible logical table; and performing an operation on said cell that said annotation cell is fully integrated into said intersecting said plurality of rows to define a plurality of cells; and 61. A method for storing and retrieving data in a computer system memory including said annotation.
- 63. The method of claim 61 wherein said annotation cell includes hypertext.
- 68. The system of claim 64 wherein said at least one record comprises a template for a structured e-mail message

annotation such that said annotation cell is fully integrated into said extensible logical table; and means for performing attribute sets, at least one cell in a first record including an said records has an OID equal to the OID of a corresponding one of said attribute set; a plurality of records, each said record including a series of cells having the same first address segment, each said record of attribute sets, each said attribute set including a series of cells having a first address segment and a second address segment; a plurality configuring said memory according to an extensible logical table, said extensible logical table including: a plurality of cells, each said cell including an object identification number (OID) to identify each said having the same second address segment, each said attribute set a central processing unit and a display, comprising: means for including an OID to identify each said record, wherein at least one of 79. A data storage and retrieval system for a computer having a memory,

81. The system of claim 79 wherein said annotation cell includes hypertext.

an operation on said cell including said annotation.